To whom It May Concern,

This letter is my personal recommendation for Sergio Candela Ramírez.

I have been his immediate supervisor for the last year. I found him to be consistently pleasant, tackling all assignments with dedication and a smile.

Besides being a joy to work with, Sergio is a very committed person, always attentive to customer needs, and caring to achieve high customer satisfaction. He is capable of following-up and completing tasks assigned to him, while getting hold of the resources and help required to do so.

I highly recommend Sergio for employment. He is a team player and will make a great asset to any organization. Please feel free to contact me at +34 671428151or <u>adrian.vargas@elisa.com</u> with any questions.

Sincerely,

Adrián Vargas Service Desk Team Leader **Elisa Videra Oy** Gran Vía, 39, 3rd Floor, Madrid, 28013, Spain +34 671428151 adrian.vargas@elisa.com www.elisavidera.com

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